



T·BASE
COMMUNICATIONS

T-Base is open for business and ready to help.

Are you concerned about the delivery of accessible communications to consumers who are blind or have low vision during COVID-19?



Are you struggling to maintain targeted turnaround times for your accessible documents?



Are you worried about security measures and business continuity plans being compromised during the pandemic?



Are you struggling to find available vendors to provide services?

We can help—let's discuss.

Contact Blair MacPherson, Senior Account Manager:

1-800-563-0668 ext. 1232 | bmacpherson@tbase.com

Learn more



SIMPLIFYING ACCESSIBLE COMMUNICATIONS™
1-800-563-0668 | info@tbase.com | tbase.com | [@tbasecomm](https://twitter.com/tbasecomm)
accessible PDF | e-Text | web audits | audio | braille | reflowed large print



T-Base Communications is fully operational. We can help you meet the needs of your customers who require statements and documents in accessible formats and minimize disruption to your business during this challenging time.

T-Base is the North American leader in providing and simplifying accessible communications for Fortune 500 companies so that they can communicate securely and effectively with customers who are blind or have low vision.

Capabilities and Expertise

- Your local and domestic partner
- Proprietary automation software drives 99.9% accuracy with fastest turnaround
 - ✓ Same-day processing via 1-3 day SLA
- Existing U.S. facility can be readily scaled 6X
- All file formats accepted (e.g. XML, AFP, PDF, CSV, ASCII, EBCDIC, HTML)
- All output formats offered (UEB & EBAE braille, reflowed large print, PDF/UA, e-Text, audio)
- Light customer IT requirements, minimizing upfront costs
- Multilingual: English, French, Spanish, other
- Associated with Braille Authority of North America (BANA) and PDF/UA Competence Center
- Ensures your full compliance with accessibility legislation

Business Continuity Plan and Data Security

- Credentials:
 - ✓ Payment Card Industry Data Security Standard (PCI-DSS) Certified
 - ✓ SSAE-18 SOC2 Type 2 Certified
 - ✓ HIPAA Compliant
- Disaster Recovery & Business Continuity plans tested & audited annually
- Redundant administration & infrastructure
- Independent Canadian & U.S. facilities
- Hot and cold standby sites
- Audited 30+ times by customers in 2019

Read our [response to COVID-19](#) (below the homepage banner).

We can help—let's discuss the challenges your organization is facing at this time. We will share with you our approach and provide professional references. No obligation – just information.

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